

Cyflwynwyd yr ymateb i ymgynghoriad y [Pwyllgor Iechyd a Gofal Cymdeithasol](#) ar [ddyfodol meddygaeth deulu yng Nghymru](#)

This response was submitted to the [Health and Social Care Committee](#) on the [future of general practice in Wales](#)

GP51 : Ymateb gan: Unigolyn | Response from: An individual

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To whom it may concern,

I just wanted to give a short response to your consultation on the future of general practice in Wales.

Me and my wife's experience of our medical practice in Cardiff has been pretty shambolic in the last few years.

We've both had our fair share of chronic health issues which need regular monitoring and checks but getting appointments has been rarer than seeing Manchester United win a game of football.

We're told the only way to get a gp appointment is by phoning but getting through either takes hours or is impossible (cut off - not even able to leave a voice message) and when we do get through, the appointment is usually weeks and weeks, if not months away.

In terms of the service we've received from our GP, my wife in particular has had a shabby experience. She was made to feel ignored and belittled recently by a GP who felt she was 'moaning over nothing' and 'what was he supposed to do about it'. We ended up going private at great cost - and it turned out to initially be a cancer scare (which thankfully was not the case) but is a serious gynaecological condition which definitely needs managing and treating.

We hope something can be done to improve the situation with GPs in Wales, as neither of us feel confident in going back to our own GP.

Kind Regards,

[REDACTED]

I would like my response to be published anonymously please.